

Bowview Outdoor Pool's Admission Policy

- Swim times will proceed through rain or cooler temperatures, but not through unsafe weather (lightning, hail, heavy smoke) or mechanical failure as deemed by the facility staff. If a swim time is cancelled (due to unsafe weather or mechanical failure), facility staff will cancel the swim time before its designated start time. Patrons will not be allowed to enter the facility. Refunds will be issued to the original method of payment. If patrons have started their designated swim time but must evacuate the pool, no refund will be issued. The pool may remain closed until conditions improve.
- Admission may be purchased online, or as a walk-in customer. Walk-in spots may be limited.
- Anyone who enters the fenced area of the pool during public or lane swim must pay an admission fee of \$5.00 (includes GST). Each person regardless of swimming or spectating/not swimming counts towards the total pool capacity & Lifeguard to Patron ratio.
- We accept Cash, VISA, M/C, & Debit for Public Swim Admissions
- City of Calgary passes are not accepted at COSPA Outdoor Pools
- All tots under the age of 3 years must wear another swim covering (swimsuit or plastic pant) over their swim diapers.
 - Single use "Little Swimmers" are available for purchase at the pool.
 - We ask that all diapers are changed in the change rooms and not on the pool deck.
- A RESPONSIBLE PERSON (age 14+) MUST BE WITHIN ARMS REACH OF TOTS AND CHILDREN AGES 7 AND UNDER AT ALL TIMES regardless of swimming ability when on the pool deck, or in main or wading pool.
 - "Within Arm's Reach" means the arm reach of the responsible person while in the water or on the pool deck or in the building. If you are not within arm's reach, you have gone too far.
- Outside toys will be allowed, capacity permitting. Lifeguard staff will have the final say.
 Please, No mermaid tails, snorkels, or flippers during public swim. Breath holding activities are not allowed.
- On very warm days our facility will approach capacity.
 If you think that this may be the case, please call the pool at 403-221-3571 for an update.
 - The COSPA ratio policy is 1 guard per 40 patrons in the facility (swimmers or spectators).
 - The pool supervisor reserves the right to decrease this ratio to preserve the safety of patrons and due to staff availability.
- Lifeguards enforce rules, regulations, and respond to aquatic emergencies, but parents are ultimately responsible for the safety and behavior of their children.



- Smoking/vaping is not allowed anywhere within the fenced area of the facility or along front entryway.
 - Alcohol and drugs are strictly prohibited.
 - We reserve the right to require any patron to vacate the facility for abusive or inappropriate behavior, language, or dress.
 - Physical or verbal abuse of staff will not be tolerated. No refunds will be given.
- Help us keep great quality pool water and clean floors by placing shoes in your locker or bringing them on deck with you.
 - Please shower before and after swimming.